

SECTION 1: CIA SUMMARY
Community Impact Assessment: Summary
1. Name of service, policy, function or criteria being assessed:

Food service

2. What are the main objectives or aims of the service/policy/function/criteria?

To visit the various food premises across the city for the purposes of carrying out inspections, responding to complaints and taking samples of food. The service considers food safety (eg hygiene) and food standards (eg labelling and composition of food).

3. Name and Job Title of person completing assessment:

Sean Suckling, Food and Safety Unit Manager

4. Have any impacts been Identified? (Yes/No)

Yes

Community of Identity affected:

Race
Religion/belief

Summary of impact:

A significant number of food businesses are run by ethnic groups, who may also have particular religions/beliefs/practices that we need to be mindful of.

5. Date CIA completed: 6/11/14
6. Signed off by:
7. I am satisfied that this service/policy/function has been successfully impact assessed.

Name:

Position:

Date:

8. Decision-making body:

Date:

Decision Details:

Send the completed signed off document to ciasubmission@york.gov.uk It will be published on the intranet, as well as on the council website. Actions arising from the Assessments will be logged on Verto and progress updates will be required

Community Impact Assessment (CIA)

Community Impact Assessment Title:

Assessment of the food delivery service

What evidence is available **to suggest that the proposed service, policy, function or criteria could have a negative (N), positive (P) or no (None) effect** on quality of life outcomes? (Refer to guidance for further details)

Can negative impacts be justified? **For example: improving community cohesion; complying with other legislation or enforcement duties; taking positive action to address imbalances or under-representation; needing to target a particular community or group e.g. older people.** NB. Lack of financial resources alone is NOT justification!

Community of Identity: Age

Evidence		Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
			None	
Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date

Community of Identity: Carers of Older or Disabled People

Evidence		Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
			None	
Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date

Community of Identity: Disability

Evidence		Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
			None	
Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date

Community of Identity: Gender

Evidence		Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
			None	
Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date

Community of Identity: Gender Reassignment

Evidence		Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
			None	
Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date

Community of Identity: Marriage & Civil Partnership

Evidence		Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
			None	
Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date

Community of Identity: Pregnancy / Maternity

Evidence		Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
			None	
Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date

Community of Identity: Race

Community of Identity: Race					
Evidence		Quality of Life Indicators		Customer Impact (N/P/None)	Staff Impact (N/P/None)
<p>We deal with all food businesses within the council area. This includes a significant number of food businesses that are operated by people with an ethnic background.</p> <p>With these businesses we need to be mindful of differences in language and culture.</p>		Access to services and employment		None	None
		Productive and valued activities		None	None
		Legal security		None	None
Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date	
<p>Language barriers may affect the ability to communicate with the food business.</p> <p>We also need to be respect differences in culture and accommodate these.</p>	No negative impacts	<p>Our visits must be unannounced. In most cases, officers are able to effectively communicate with the business where there are language barriers. This is achieved with the help of members of staff or family members who are also present and can help to translate.</p> <p>If language difficulties can't be overcome during an inspection then we complete</p>	Sean Suckling	6/11/14	

		<p>our inspection as far as we can, and return when someone is available to help translate (family member/member of staff etc).</p> <p>We translate letters/advice where this is requested and all our letters carry the language panel.</p> <p>We use interpreters at interviews where legal action is being considered.</p> <p>Regarding cultural differences, the Food Standards Agency runs the course “Working effectively with minority ethnic food businesses” and produces an accompanying handbook. Staff have either been on the course or have read the handbook.</p>		
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Community of Identity: Religion / Spirituality / Belief

Evidence	Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
<p>We deal with all food businesses within the council area. This includes a significant number of food businesses that</p>	<p>Access to services and employment</p>	<p>None</p>	<p>None</p>

<p>are operated by people various minority religions/beliefs.</p> <p>With these businesses we need to be mindful of differences in religion.</p>		<p>Productive and valued activities</p> <p>Legal security</p>		
Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date
<p>There are various potential impacts that we need to respect. For example, staff need to be mindful of Chinese holidays as visits at the wrong time are considered bad luck.</p>	<p>No negative impacts</p>	<p>The Food Standards Agency runs the course “Working effectively with minority ethnic food businesses” and produces an accompanying handbook.</p> <p>Staff have either been on the course or have read the handbook.</p>	<p>Sean Suckling</p>	<p>6/11/14</p>

Community of Identity: Sexual Orientation

Evidence	Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)

Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date